

You deserve to work with a broker that specializes in your industry. Partnering with more physicians, allied health providers, and hospitals than any other broker in the state of lowa, TrueNorth's Health Care Risk Management team offers a wide range of specialized products and educational resources to meet your unique needs.



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PROGRAM OFFERINGS INCLUDE:

Professional and Executive Liability

TrueNorth understands the unique needs of this industry, including the importance of directors & officers (D&O) liability, sound employment practices, errors & omissions (E&O) exposure, and active board member engagement. At TrueNorth, we make it our mission to help clients navigate health care management and medical liability markets to deliver structure, terms, conditions and pricing that protects businesses and helps them thrive.

Cyber Security & Analysis

Cyber criminals are growing more sophisticated and continue to target organizations in the health care industry. Without proper coverage or a planned response, businesses can quickly find themselves in dire economic conditions. TrueNorth's risk management options provide elite protection in the event of a cyberattack and do so proactively by implementing routine assessments and risk analysis.

Candor and Early Resolution Programs

Communication and Optimal Resolution (CANDOR) allows for open discussion after unanticipated health care outcomes. The approach is intended to strengthen the physician-patient relationship, improve quality of care, reduce medical liability lawsuits and expedite resolutions where appropriate. TrueNorth walks clients through each step of the CANDOR process, providing resources along the way.



MORE PROGRAM OFFERINGS INCLUDE:

Alternative Risk Financing

TrueNorth takes a broad and holistic approach to alternative risk financing. From standard first dollar/deductible programs to captives and high self-insured retention, TrueNorth has become a trusted resource for companies as they develop plans to avoid and finance risk. Our skilled team will identify finance options that fit your organization's precise needs.

Workers' Compensation

We utilize data and analytics to forecast and benchmark Experience Mod Ratings (EMRs). The process allows our team to identify past trends and model future scenarios. TrueNorth can also advise on claims management, payroll, and workers' compensation classifications to offer cost-effective and sustainable solutions that protect your EMR.

Risk Management Patient Safety Programs

As a recognized leader in patient safety and risk management, TrueNorth serves as an extension of your team by providing outsourced expertise that can save you time and resources. Effective patient and employee safety programs start at the top. We will help you identify exposures and address them with tools and resources that encourage communication, engagement and measurement.

Claims Advocacy

At TrueNorth, claims advocacy is integral to our risk management program. By reducing the frequency and severity of claims, you can lower your total cost of risk—both with reduced premiums and saved claims expenses. Each client we insure is assigned a Senior Claims Advocate to ensure the best possible outcome.

Learn how TrueNorth can protect your team and business. Contact us to start the conversation around your property casualty, employee benefits and liability insurance program.



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